



Welcome at Guesthouse Vertoeft

Opening hours Bar

Monday - Thursday:	7:00 AM – 8:00 PM
Friday:	7:00 AM – 9:00 PM
Saturday:	8:00 AM – 9:00 PM
Sunday:	8:00 AM – 8:00 PM

Arriving earlier or later than the times stated above? In that case, you can enter through our night entrance using your room key card. Please keep this card with you at all times, as a €30 fee will be charged if the card is lost or not returned. If you lose your card outside of opening hours, please call the emergency number and we will assist you further.

Check-in & Check-out

Check-in:	From 2:30 PM
Check-out:	Until 11:00 AM

Would you like to check out outside of our opening hours? Simply drop your room key card into the mailbox to the left of the entrance, around the corner.

Want to sleep in? For €12.50, you can add a late check-out to your reservation, allowing you to check out until 1:00 PM. Please note that late check-out is subject to availability.

Breakfast

Monday - Friday:	7:00 AM – 10:00 AM
Saturday – Sunday:	8:00 AM – 11:00 AM

If you would like to enjoy our breakfast buffet featuring local and organic products, please let us know on the day of your arrival. We can always prepare a little extra on the morning itself, but we prefer to be prepared for your arrival. Breakfast costs €15 per person.

Do you have any dietary requirements or allergies? Please let us know before your stay, so we have enough time to take them into account.



Parking

Parking is available on our private premises for €11 per night. Your room key card gives you access to both the barrier and the parking garage.

Please do not leave any valuables in your car. We are not responsible for theft, break-ins, or any damage to your vehicle.

Parking without a valid agreement will be enforced by placing a wheel clamp on the vehicle.

Removal of the wheel clamp costs €150.

Wifi

Username:

VTF-PUBLIC

Password:

easyaccess

Workspaces

Take a look at our workspaces in the basement, accessible via the stairs next to the bar. It's a place where professionals and students come together.

Enjoy a fast, reliable internet connection, as well as printing, copying, and scanning facilities.

Fitness

Monday – Friday:

8:00 AM – 12:00 PM 4:00 PM – 9:00 PM

Saturday – Sunday:

8:00 AM – 12:00 PM

Get your workout in at the 'My35' fitness room. The fitness room is located on the first floor, immediately to the left. The fitness equipment along the windows on the right and the weights at the very back are available for you to use. The Milon Circle requires an initial consultation and professional guidance as part of a membership. Memberships are available from one month onwards, and as our guest, you will receive a discount. Interested? Feel free to stop by the fitness room for more information.



Laundry

Our laundry room can only be accessed with a special access card, which is available at the reception desk.

The cost for washing and drying is €3.50 per cycle. Use of the iron is free of charge.

Kitchenette

Our rooms are equipped with a refrigerator, a combination oven/microwave, and either a kettle with an induction hob or an electric kettle.

The kitchen facilities are intended for our long-stay guests, but if you would like to show off your cooking skills, you can request a kitchen package at reception. This package includes pots and pans, crockery, glassware, cutlery, and more. The one-time cost is €11.

If you only need crockery, glassware, or cutlery, please ask at reception. We will be happy to provide these for you.

Housekeeping

Our housekeeping team is available every day between 10:00 AM and 3:00 PM.

Would you like fresh towels or new bed linen? Hang the "Service Requested" sign on the outside of your room door and we will take care of it. Want to make a sustainable choice? Leave your towels hanging and use them again.

For stays of 7 nights or more, your bed linen will be changed on the 4th day. Our housekeeping team will not move or handle your personal belongings, so please make sure they have clear access to all areas that need to be cleaned.

If you do not require housekeeping service for sustainability reasons, please let reception know. For any other housekeeping requests, please contact reception.



Pets

Pets are not allowed in our Guesthouse, either in the rooms or in the public areas. Assistance dogs, however, are always welcome!

Food & Drinks

We hope you enjoy our food and drinks in the bar or in the comfort of your room. You are welcome to consume your own food and drinks in your room, but not in the public areas, including the terrace.

Sustainability

We aim to minimize our impact on the environment. That's why we use thermal solar panels and heat pumps to generate energy. We are completely gas-free.

Sustainability is important to us. Would you like to learn more about the steps we are taking to create a better environment? Scan this QR code:



Night's Rest

Everyone deserves a good night's sleep. To help ensure this, we ask our guests to keep noise to a minimum between 10:00 PM and 8:00 AM.

We have a zero-tolerance policy regarding excessive noise. Failure to comply with this rule may result in immediate removal from the premises and/or a fine of €200 or more per room.

Privacy

We value the privacy of our guests and will not enter your room without reason. We will only enter your room without your permission in the event of an emergency or if our house rules are not being properly followed.



Emergency

In case of emergency, call: 112

If it is not an emergency but cannot wait until reception opens, you can call our emergency number. This number is displayed next to the night entrance.

Liability & Theft

We are very proud of our beautiful rooms and therefore expect all guests to treat them with care and respect. Any costs incurred as a result of theft or vandalism will be charged to the registered guest. The police will also be notified.

The number of people staying in the room must correspond to the number of guests stated when making the reservation.

Guesthouse Vertoef cannot be held liable for theft, damage, or loss of your personal belongings. A fine may be imposed in the event of a violation of our house rules, starting from €200. If necessary, the guest may subsequently be asked to leave the Guesthouse.

For more information or to view our general terms and conditions, please visit www.guesthousevertoef.com.

If you have any questions, please feel free to visit reception or contact us by email.

Alarm

Hear a loud siren? Follow the instructions on the emergency evacuation plan located on or next to your room door.

If a false alarm is deliberately triggered, the person(s) responsible will face consequences. Any resulting costs, including the cost of the fire department responding to the alarm, will be charged at €1,500.



Alcohol & Smoking

Our entire Guesthouse, including the balcony of your room and all facilities, is smoke-free. We have a zero-tolerance policy for smoking. If a violation is detected, even the smell of smoke is sufficient, a €200 cleaning fee will be charged.

If the fire alarm is triggered by smoke in the rooms, any resulting costs will be charged to the guest.

Alcohol consumption is permitted in the Guesthouse, but please drink responsibly. Excessive or inappropriate use of alcohol will not be tolerated. The use and/or dealing of drugs is strictly prohibited. We have a zero-tolerance policy regarding violations of these rules.

Group Reservations

For group reservations of more than 6 rooms, we require a €700 security deposit. On the day of departure, the rooms will be inspected and the deposit will be refunded immediately afterwards.

We also require a phone number and email address for the group's contact person. For fire safety reasons, we must also know which guest is staying in which room. We therefore require a guest list with the correct room allocation.

Contact

Email address:

booking@guesthousevertoef.com

Phone number:

+31 88 004 24 24